



To Our New Patient:

Thank you for scheduling a Surgical Consultation with Schein Ernst Mishra Eye, recognized by Bausch & Lomb as a center of excellence. For over 65 years, we have been working to provide state-of-the-art medical and surgical eye care in Central Pennsylvania. Our mission is to provide the highest level of service possible. The following packet is designed to help you prepare for your first visit to Schein Ernst Mishra Eye.

Your Surgical Consultation is scheduled on _____ at _____ a.m./p.m. with

Brett B. Ernst, M.D.

Gautam Mishra, M.D.

Please arrive at least 15 minutes before your appointment so that any additional paperwork can be completed.

What to Expect:

- For soft contact lens wearers, you will need to remove your contacts **2 WEEKS** before your consultation. For gas permeable contact lens wearers, you will need to remove your contacts **3 WEEKS** before your consultation.
- Please allow 2-3 hours for this first visit since we will need to gather your information including medical history, surgical measurements and perform a comprehensive medical eye examination.
- You will receive dilating drops. These drops will make your near vision blurry and you will be sensitive to sunlight for several hours. We recommend sunglasses. If you do not have sunglasses, disposable pairs will be provided to you.
- Be prepared to meet with the Surgical Coordinator to discuss your procedure options and to schedule your surgery. We recommend having someone accompany you to this appointment, as we will be providing you with detailed surgery information.

What to Bring:

- We have enclosed several forms for you to complete. This information will expedite your first patient visit at Schein Ernst Mishra Eye. ***Please bring all insurance cards with you.*** This includes Medicare and secondary insurance.
- If you have an HMO plan, please contact your family doctor to obtain a referral prior to your appointment. ***PATIENTS ARRIVING WITHOUT INSURANCE INFORMATION OR REFERRAL INFORMATION WILL REQUIRE MORE TIME TO PROCESS AND MAY BE AT RISK FOR OUT OF POCKET COSTS RANGING FROM \$185.00 TO \$500.00.***
- Please bring complete list of medications, your current distance and reading glasses, sunglasses, photo identification, and insurance cards.

At your appointment, we will make your experience a pleasant one. Our offices are wheelchair accessible and our friendly and courteous staff is waiting to assist you.

If you have suggestions on how we can improve our service, we encourage you to comment to our doctors or our staff. We may provide a survey to you. If you receive a survey, please help us by completing and returning this form. Please like us on Facebook to stay up to date on promotions, give-a-ways and general practice information.

We look forward to providing you with the best possible eye care.

Sincerely yours,
The doctors and staff of Schein Ernst Mishra Eye

(717) 233-EYES
seegreat.net



Patient Demographic Form

Name: _____ Today's Date: _____
Last First MI

Address: _____
Street City State Zip

Phone: _____
Best # Daytime # Cell #

Date of Birth: _____ Gender: Male Female Non-binary Decline to Answer

Employer: _____ Occupation: _____

Social Security #: _____ Email: _____

Emergency Contact Name: _____ Best #: _____

Primary Care Physician _____
Address _____ Phone _____

Optometrist/Eye Doctor _____
Address _____ Phone _____

Health Insurance Information

(Please have **ALL** cards ready to provide)

Do You Have Health Insurance? Yes No Do You Have Medicare? Yes No

Do You Have Vision Insurance? Yes No Do You Have Medical Assistance? Yes No

If Other Than Yourself, who is the Subscriber of the Insurance: _____

Subscriber's Date of Birth: _____

Do You Have Secondary Health Insurance? Yes No

The following information is collected per the Federal Government regulation in the Health Information Technology Act (HITECH ACT). Your responses are optional.

Decline all questions in this section

Ethnicity: Hispanic Non-Hispanic Preferred Language: _____

Race: Asian African American Caucasian Native American Other: _____

How Did You Hear About Us? (Please check all that apply)

- Patient Referred _____
- Current Doctor _____
- Event _____
- Yellow Pages
- Insurance
- PennLive
- Radio
- Google
- Facebook/Instagram
- Billboard
- TV
- Email
- Other _____

For office use only
Account # _____
Date: _____ Initials: _____

REVIEW OF SYSTEMS

Constitutional

- Chills
- Fatigue
- Fever
- Headaches
- Loss of Appetite
- Night sweats
- Weight gain
- Weight loss
- Unexplained weight loss

Head/Ear/Nose/Throat

- Ear ache
- Hearing loss
- Jaw claudication
- Mouth sores
- Nosebleeds
- Runny nose
- Sinus problems
- Sore throat
- Stuffy nose

Cardiovascular

- Hypertension
- Arrhythmia
- Chest pain
- Heart attack
- Heart murmur
- Heart trouble
- Irregular heart beat
- Racing pulse
- Shortness of breath
- Swelling of the feet

Respiratory

- Congestion
- Cough
- Coughing up blood
- Difficulty breathing
- Dyspnea on exertion
- Severe or frequent colds
- Shortness of breath
- Sleep apnea
- Wheezing
- Wheezing or asthma attacks

Gastrointestinal

- Abdominal pain
- Bloody stools
- Change in bowel movements
- Constipation
- Diarrhea
- Heartburn
- Jaundice or yellow skin

Gastrointestinal (cont.)

- Nausea
- Stomach ulcers
- Trouble swallowing
- Vomiting

Genitourinary

- Bladder trouble
- Blood in urine
- Dialysis
- Frequent urination
- Genital sores or ulcers
- Kidney problems
- Kidney stones
- Pain or burning on urination
- Prostatitis
- Testicular pain
- Urinary discharge

Psychiatric

- ADHD
- Anxiety
- Autism
- Bipolar disorder
- Confusion
- Dementia
- Depression
- Loss of memory
- PTSD
- Schizophrenia

Integumentary

- Bruises
- Loss of hair
- Rash
- Skin lesions
- Skin sores
- Skin cancer
- Severe itching
- Tick or insect bite

Neurological

- Dizziness
- Fainting
- Headaches
- Numbness
- Numbness & tingling
- Paralysis in parts of body
- Paralysis of extremities
- Scalp tenderness
- Seizures or convulsions
- Stroke
- TIA

Neurological (cont.)

- Tremor
- Weakness

Musculoskeletal

- Arthritis
- Back pain while sleeping or awakening
- Joint pain
- Muscle aches
- Painful or swollen joints
- Stiffness
- Swelling

Endocrine

- Cold intolerance
- Diabetes
- Hair loss
- Heat intolerance
- Insomnia
- Loss of menstrual period
- Thyroid disease

Hematology / Oncology

- Blood clots
- Anemia
- Cancer
- Frequent or easy bleeding
- Frequent or easy bruising
- Phlebitis
- Received blood transfusion
- Swollen lymph nodes

Allergy / Immunologic

- Arthritis
- Autoimmune disease
- HIV
- Immune deficiency
- Lupus
- Seasonal allergies
- Sjogren's syndrome
- Unspecified



Refraction Information Sheet

Effective for all refractions done
1 year from signed date on this form

Refraction is the measuring of the current "refractive-error." A refraction is done to determine whether a patient is nearsighted, farsighted, has astigmatism, and whether glasses are necessary or need to be changed. Refraction is a necessary part of a work up for many reasons including blurred vision, eye strain, cataract, and YAG evaluation. The refraction is critical to helping us determine precisely how well you can see. If your vision cannot be corrected with glasses, you may have some form of an eye disease, and refraction is the only way we can effectively determine this.

Most medical insurance companies, including **Medicare**, do not cover the refraction charge. They require that we charge it as a separate charge item, apart from the medical exam. If you have vision insurance, your insurance may cover this refraction. Insurance companies require we obtain your signature as verification that you are aware of the billing policies. The fee for refractions is **\$35.00**, and will be due at time of service.

This is an acknowledgement of a service that may or may not be performed during your evaluation. Please speak to your technician if you wish to decline as they will inform you of the refraction before it is performed.

Printed Name: _____

I have read and understand the policy as written above. I acknowledge that if, in the case of a medical diagnosis, my insurance may not cover the refraction and agree to pay the fee of \$35.00.

Signature: _____ Date: _____

Patients Account Number: _____ (for office use)



Patient Financial Policy

Thank you for choosing **Schein Ernst Mishra Eye** as your eye care provider. We are committed to provide each of our patients with quality health care in a way that is financially responsible for both our patients and our practice. Your clear understanding of our Financial Policy is important to our professional relationship.

Consent for Treatment

By signing this form, I consent to and authorize my eye care provider to treat me. I understand that my provider is available to explain the treatment and I have the right to refuse treatment.

Insurance Billing

We participate in most major health insurance plans as well as many vision plans. As a courtesy to our patients, we will submit insurance claims to your carrier; however, we expect you to:

- Be responsible for understanding the details of your insurance coverage requirements, including routine vs. medical coverage for eye exams, pre-authorization for procedures, and annual deductible and copay/coinsurance amounts.
- Provide us with a current copy of your insurance card and notify us of any changes in your insurance coverage. If we do not have current insurance billing information, we will expect full payment at the time of service.
- If my insurance plan **requires a referral** and I arrive without one, I understand that I am financially responsible for payment of services.
- **Pay your copay/coinsurance/deductible at the time of service.**

Assignment of Insurance Benefits

I authorize the release of any medical information necessary to process insurance claims for surgical and/or medical services provided to me or my dependents by **Schein Ernst Mishra Eye**. I also authorize payment of benefits directly to **Schein Ernst Mishra Eye** for services provided to me or my dependents. I understand that this authorization may not result in full payment by my insurance carrier for the charges incurred and I agree that I am financially responsible to make payment in full on remaining patient balances should my insurance carrier determine the services I received are not covered.

No insurance

Patients without insurance, and only those patients without insurance, currently receive a **50%** discount off of our regular fees. **Payment for services rendered is due on the day of service unless other arrangements have been made.** This discount applies to all services rendered by our physicians only. It does not apply to any other provider of services, drug fees, or elective services such as LASIK, Lid surgery, or Botox. Patients with insurance already receive discounted rates through their insurance carrier and are not eligible to receive this discount.

Flip to back for more information & signature

Non-covered services

Please be aware that some of the services you receive may be non-covered or not considered reasonable or necessary by Medicare or other insurers. An example is Refraction, which is a test required to measure visual acuity and to prescribe lenses. Although an important part of your eye exam, it is excluded from Medicare and many medical insurance plans. We are required to charge your refraction fee separately from your exam. **Payment for these services must be paid at the time of your visit.**

Minors

The parent(s) or guardian(s) accompanying a minor are responsible for providing current insurance information for the minor and/or payment in full for services provided. Unaccompanied minors must have an authorization for medical treatment signed by a parent or guardian and is responsible for providing current insurance information for self and/or payment in full for services provided.

Missed Appointments

We would appreciate your help and the courtesy of a phone call if you are unable to keep your appointment. At **Schein Ernst Mishra Eye** we work hard to meet the busy schedules of our patients when scheduling their appointments. Your appointment time has been set aside for you. This time is unavailable to other patients. Therefore, we require **48 hours advance notice** if you need to cancel or reschedule your appointment. If you cancel or reschedule late for consecutive appointments or fail to notify us for consecutive appointments, we will no longer be able to schedule an appointment in one of our offices. Appointment reminders calls or texts will be sent as a courtesy.

Patient's Right to Privacy

In compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), we have our Notice of Privacy Practices on display in the reception area and copies available at the front desk upon request. This document describes in detail how information about you, the patients, can be used within our office and with others who need to know the reason for treatment, payment, and/or health care operations.

Returned Checks

A \$40 fee will be assessed to your account for each returned check. This fee and the original check amount must be paid in full with cash, credit card, or money order prior to your next appointment. After receiving two (2) returned checks, we will no longer accept checks as a method of payment.

By signing below, I attest I have read the above and authorize **Schein Ernst Mishra Eye** to treat, bill, and share my medical information as discussed above.

Signature of Patient / Parent or Guardian (if minor)

X _____ Date: _____

If Minor, please print patient Name: _____

Relationship to Patient: _____



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