

To Our New Patient:

Thank you for scheduling a Surgical Consultation with Schein Ernst Mishra Eye, recognized by Bausch & Lomb as a center of excellence. For over 65 years, we have been working to provide state-of-the-art medical and surgical eye care in Central Pennsylvania. Our mission is to provide the highest level of service possible. The following packet is designed to help you prepare for your first visit to Schein Ernst Mishra Eye.

## Your Surgical Consultation is scheduled on \_\_\_\_\_\_ at \_\_\_\_\_ a.m./p.m. with

□ Brett B. Ernst, M.D. □ Gautam Mishra, M.D.

## Please arrive at least 15 minutes before your appointment so that any additional paperwork can be completed.

What to Expect:

- For soft contact lens wearers, you will need to remove your contacts **2 WEEKS** before your consultation. For gas permeable contact lens wearers, you will need to remove your contacts **3 WEEKS** before your consultation.
- Please allow 2-3 hours for this first visit since we will need to gather your information including medical history, surgical measurements and perform a comprehensive medical eye examination.
- You will receive dilating drops. These drops will make your near vision blurry and you will be sensitive to sunlight for several hours. We recommend sunglasses. If you do not have sunglasses, disposable pairs will be provided to you.
- Be prepared to meet with the Surgical Coordinator to discuss your procedure options and to schedule your surgery. We recommend having someone accompany you to this appointment, as we will be providing you with detailed surgery information.

## What to Bring:

- We have enclosed several forms for you to complete. This information will expedite your first patient visit at Schein Ernst Mishra Eye. *Please bring all insurance cards with you.* This includes Medicare and secondary insurance.
- If you have an HMO plan, please contact your family doctor to obtain a referral prior to your appointment. **PATIENTS ARRIVING WITHOUT INSURANCE INFORMATION OR REFERRAL INFORMATION WILL REQUIRE MORE TIME TO PROCESS AND MAY BE AT RISK FOR OUT OF POCKET COSTS RANGING FROM \$185.00 TO \$500.00.**
- Please bring complete list of medications, your current distance and reading glasses, sunglasses, photo identification, and insurance cards.

At your appointment, we will make your experience a pleasant one. Our offices are wheelchair accessible and our friendly and courteous staff is waiting to assist you.

If you have suggestions on how we can improve our service, we encourage you to comment to our doctors or our staff. We may provide a survey to you. If you receive a survey, please help us by completing and returning this form. Please like us on Facebook to stay up to date on promotions, give-a-ways and general practice information.

We look forward to providing you with the best possible eye care.

Sincerely yours, The doctors and staff of Schein Ernst Mishra Eye

## (717) 233-EYES seegreat.net